THE MOBILITY HOUSE



Technical Support Engineer m/w/d

 \bigcirc fulltime/part time

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What we offer you

- An open company culture and encourage each other to participate to the fullest
- We invest in you and help you develop your skills
- We are a fun and down-to-earth group with talented colleagues from all over the world
- Flexible working hours, home office & 30 days holiday
- We're working in a great office space, that energizes us everyday. Most of all we love BBQ parties on our roof terrace near the Ostbahnhof
- Together with you, we have this one Vision- to design a zero-emission future for energy and mobility
- More about us

What you do at TMH

- You always put a smile on our customers' face as you solve any issues they have with our ChargePilot solution
- You are the dispatcher between the customer, the 2ndlevel support and the development team based on your sound knowledge of solution
- You contribute to the continuous improvement of our customer satisfaction and processes to ensure highest quality of our customer support

Who you are

- You enjoy to help our customers by taking care of their technical challenges
- You are able to analyse a complex problem and boil it down to the root cause
- · You have profound knowledge in IP networking
- You like to dig deep into log files to find the needle in the haystack
- You don't think Python and JSON are exotic snakes
- You are thirsty for knowledge and like helping others
- You are a team player and enjoy working in a crossfunctional team

Ready to join?

We look forward to your application (including salary requirements and start date) - We are also open to applicants with severe disabilities:

career@mobilityhouse.com

Your contact person

Ann-Kathrin Peintner





www.mobilityhouse.com